



HOTEL HINTS: MILLENNIUM HOTEL QUEENSTOWN

WELCOME to the Millennium Hotel Queenstown!

On behalf of the management and staff, we would like to welcome you to the Millennium Hotel Queenstown. We wish you a pleasant stay.

RECEPTION: Located on the 3rd Floor (ground level)

Please dial 0 to talk to our friendly front desk team who are available 24 x7 to assist you with any requirements you may have

SAFEKEEPING:

There is a guest safe in each room. Enter a 4-6 digit pin number followed by the # key.

HEATING / AIR CONDITIONING:

Switch on the 'air con' button located just inside the bedroom door, then adjust the thermostat on the wall outside the bathroom to the desired temperature. The air con system only functions if the windows in the room are closed.

TELEPHONES:

To call another room, dial 8, then the room number; e.g. to phone #223, you will need to dial 8223. While this call is free, all external, phone calls are chargeable. To call an outside number, please press 1 first and then dial the required number.

RESTAURANT / BAR: Located on the 3rd Floor (ground level, adjacent to the Hotel Lobby)

Breakfast is open from 6:30am until 10.00am

Dinner is available for book from 5.00pm until 8:30pm

Observatory Restaurant: Dial 7260

LAUNDRY: 2nd Floor

Washers and dryers are coin operated at a minimal charge of NZ\$4.00 per machine. Washing detergent is dispensed at NZ\$2.00 per box.

INTERNET:

We offer unlimited complimentary wireless internet every 24 hours available in your rooms. This can be shared between 3 devices. Login to "Millennium Rooms" using your surname and room number.

MERCHANT TRANSACTION FEE:

Please note that when paying by credit card there is a 2% credit card surcharge fee on all transactions. Cash and EFTPOS payments will not incur this fee.

TOURS

Please ensure you take advantage of the numerous optional touring activities we have on offer, via the Kiosk located on Level 3, opposite reception. The optional tours listed are highly recommended, based on the value for money and experience they offer.

MY MILLENNIUM

Join My Millennium and receive a 10% discount on your next booking. You can also accumulate AA or air mile points when you book via our website at www.millenniumhotels.com. Forms are available at reception.